







Re

Roof Windows
Replaced & Installed
from only
£420.83
exc vat
£505.00 INC VAT

Fitting

Service

Loft Ladders from only £99

loftladderfitter.com loftshop.co.uk twitter.com/loftshop facebook.com/loftshop



About Loft Shop

With more than 25 years experience in the installation of loft ladders and roof windows, you can be sure that you will be receiving the best service possible from us. We have fitted over 60,000 loft ladders in UK homes already so when you want practical, safe and sturdy access to your loft visit our showroom and try out the products on display.

The Loft Shop was established in 1987 so when you decide to have a ladder or a roof window fitted by The Loft Shop you can be assured of the best customer service available. This consists of

- Survey service (excludes Spacemaker and Easiway)
- Fitters are fast, tidy and trained on all fitted products
- Fitters are insured with public liability insurance
- Full product demonstration by a Loft Shop fitter
- Prices are fixed and any extra costs are explained before work commences
- Products are covered by manufacturer's warranty from 1 to 3 years
- Loft shop fitters are Velux trained some with over 20 years installation experience

Our range starts from a supply and fit cost of just £99.00 (exclusive of VAT) so you could be getting into your loft quicker, less expensively and more safely than you thought possible!

The Loft Shop operates its installation service anywhere within the M25, Hertfordshire, Essex and most of the South Fast

If you are interested in having a loft product installed, but have further questions, simply email us at fitting@loftshop.co.uk or call us on **0208 551 5800** to enquire. A member of staff will be on hand to help you.

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Installation

To book in your installation or for any further assistance please do not hesitate to contact us

Just give us a call on

0208 551 5800

or loa on to

www.loftladderfitter.com

Opening hours

Monday - Friday 8am - 5pm Saturday 8am - 12noon

Full address on back page

You can pay by any of the following:





Cash or Cheaue

We reserve the right to guarantee cheques via an external agency







Spacemaker

This aluminium sliding loft ladder is ideal for occasional use in the home. A auality two-section standard

- · Fitted with wide, flat, slip resistant treads & rubber feet
- · Complete with all fittings
- · Unique shoot bolt fastening for safety & ease of use
- · Maximum floor to floor height 2.6m
- Minimum hatch size 457mm x 406mm

YOUNGMAN

Supplied and fitted for only £99.00 EXC VAT £118.80 INC VAT





Easiway

If you are looking for simple quick and inexpensive access to your loft the Easiway loft ladder has the answer. It is a sliding 3-section aluminium loft ladder. This light weight ladder fixes into existing openings and is independent of the hatch frame and cover

- · Fast easy fixing
- Flat runas
- Rung width of 275mm
- · Liaht weight
- Easy to operate
- · Lockable 3 sections to save space
- Rubber grip pads on feet of the ladder
- · Complete with substantial aluminium operating pole

- Complete with catch for hatch cover
- · Hinges supplied for hatch cover · Complete with Safety handrail
- · Handrail can be fitted to either side
- · Guide stays ensure smooth operation
- Requires 750mm height and 1050mm reach inside the loft
- Suits openings down to 508 x 432 mm
- Achieves floor to floor heights up to 3.0m

YOUNGMAN[®]

Supplied and fitted for only £195.88 EXC VAT £235.00 INC VAT

Price includes resizing and hanging existing loft hatch. For a replacement hatch see prices page 11.

All you need to book an installation for the above products are a few simple dimensions. Please see the form on the following page for full dimensions.











EASIWAYS & SPACEMAKERS The simple solution!

Sliding aluminium ladders are probably the most cost effective way for quick, and simple loft access. The Loft Shop fits two models, the Spacemaker and the Easiway. Both ladders are extremely high quality requiring little or no technical knowledge to operate.

There are three basic fitting measurement checks you need to verify prior to the branch confirming your fitting. Please fill in the details below and return the form to your Loft Shop branch. If you would like another type of ladder we are happy to provide you with a survey. Please ask in store.

Please put your measurements in the columns below

Spacemaker £99.00 EXC VAT £118.80 INC VAT

£195.83 EXC VAT **Easiway** £235.00 INC VAT

Floor to floor (Fig A)

Fig A

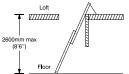
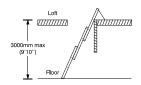


Fig A



Hatch clearance (Fig B)

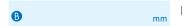


Fig B

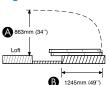
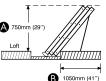


Fig B



Minimum hatch clearance requirements

Hatch opening size (Fig C)

Width mm Length mm

2

Fig C

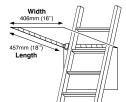
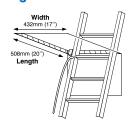


Fig C



Minimum hatch opening size requirements

Note: please check for any obstructions such as electric cables, pipes, support beams or water tanks in the way, especially in relation to fig B 'hatch clearance'. Specify below:

ALUMINIUM LOFT LADDERS Ideal for basic storage use



7 reasons to have a loft ladder

- convenience
- safety
- inexpensive
- access for trades people
- environmentally friendly
- storage
- first steps to a new room

Special Offer only on Spacemaker with loft light fitted for "Brilliant company, have used at another house too. Fitter was punctual, efficient and friendly. Loft shop is 'Simply the best'" Jenni White

Spacemaker

Sliding 2 section aluminium loft ladders. The Spacemaker loft ladder is fixed into existing loft openings and is independent of the hatch frame and cover. This product is most suited to new build homes as it has a smaller ceiling height reach.

- Lowest cost supplied and fitted loft ladder
- · Loft ladder fitted inside 1.5 hours
- Comfortable to climb
- Flat rungs
- Rung width of 275mm
- · Light weight
- · Simple to operate
- · Both sections lock together to save space
- · Rubber grip pads on feet of ladder
- Complete with operating pole
- · Complete with catch for hatch cover
- · Hinges supplied for hatch cover
- Requires 863mm height and 1245mm reach inside the loft
- Suits loft openings minimum size 457 x
- Achieves floor to floor heights up to 2.6m

YOUNGMAN[®]

Supplied and fitted for only £99.00 EXC VAT £118.80 INC VAT









TIMBER LOFT LADDERS Ideal for regular use

Telesteps



Want an easy way into your loft? A loft ladder from Telesteps will do it. Not just flexible, comfortable and easy-to-use - they also take up a minimum amount of space in the loft and only need a small loft opening. Telesteps, the original telescopic loft ladder.

Two different sizes are available. Please note dimensions below:

- Floor to ceiling 2.35 2.45m with minimum hatch size 520 x 600mm
- Floor to ceiling 2.65 2.93m with variable hatch size depending on height 520 x 920 – 1100mm (LLTS0290)



Supplied and fitted for only £314.67 EXC VAT "We are delighted with the service. the fitting and the professional attitude of the whole team all done for the best price I could find. Great job and I am delighted we found the Loft Shop!" **Carol Paes**



Alu-Fix Concerting

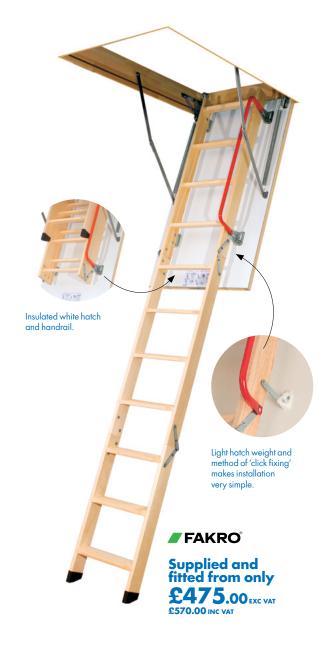


- At last an aluminium concertina ladder at a realistic price
- Supplied fully assembled for immediate installation
- Space saving fits loft openings down to 600mm x 500mm wide and requires almost no inside loft clearance
- Spring controlled operation
- Strong, safe construction with extra wide treads (80mm) for comfort
- Duty Rating 100kg (tested to built in Security Stop 200kg)



Supplied and fitted for only £308.33 EXC VAT £370.00 INC VAT





Three Section Timber

This great 3 section folding timber loft ladder is the ideal solution for accessing your loft if you intend to make regular visits to the loft. Complete with hatch and frame this loft ladder comes in a wide variety of hatch sizes to suit most circumstances. All hatches offer a generous amount of space within which to walk up the ladder as well as being able to take objects into the loft. Clearly, the larger the hatch size, the easier it is to take large objects into the loft.

The 3 section timber loft ladder is a pre assembled folding loft ladder of exceptional quality and design (note - hatch sizes under 1000mm are 4 section ladders). The loft ladder requires little or no clearance inside the loft. Balance springs assist opening and closina.

- Superb quality loft ladder
- Achieves Floor to ceiling between 2.3 - 2.8m
- Sections fold to fit within the length of the hatch
- Achieves U value of $U = 1.1W/M^2K$
- Safe deep non-slip treads
- Hinged ladder sections: softwood and Handrail
- Insulated hatch cover
- Hatch frame
- Operating hardware and pole

Price based on 600 x 1200 loft ladder hatch size. Other hatch sizes and prices also available









PREMIUM LOFT LADDERS Ideal for regular use

3 Section Timber Folding Loft Ladder (piston assisted)



This folding timber loft ladder is a fantastic product in our range. Unlike the standard 3 section timber loft ladder, this product has a double length handrail and a piston assisted ladder section.

The double length handrail allows stable access onto the ladder from the very bottom of the product. The piston arm allows for a smooth operation with minimal effort. The springs on this ladder are so strong that the hatch does not need a catch to lock the door into place once the ladder is in the closed position, the door will simply hold itself shut. Features also include:

FAKRO°

Supplied and fitted from only £570.83 EXC VAT £685.00 INC VAT

- Superb quality loft ladder
- Achieves Floor to ceiling between 2.3-2.8m
- Sections fold to fit within the length of the hatch
- Achieves U value of U = 1.1W/M²K
- Safe deep non-slip treads
- Hinged ladder sections: softwood and Handrail
- Insulated hatch cover
- Hatch frame
- Operating hardware and pole

Price based on 600 x 1200 loft ladder hatch size. Other hatch sizes and prices also available.



3 Section Steel Folding Loft Ladder (white hatch)



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This three section folding steel loft ladder is a fantastic addition to the steel loft ladder range. With solid deep safe treads and a well insulated hatch. It is simple to use and has a neat integral loft catch which leaves a nice flush finish on your ceiling.

This loft ladder is similar in style to the other steel loft ladder except that it has a handrail and white hatch.

- Ahieves floor to ceiling heights up to 2.8m
- Spring assisted operation
- Safe, deep treads
- Standard insulated hatch (1.1W/M²K)

FAKRO⁰

Supplied and fitted from only £579.16 EXC VAT £695.00 INC VAT

Price based on 600 x 1200 loft ladder hatch size. Other hatch sizes and prices also available.

• Fully assembled

- Ladder stays and spring
- Operating pole
- Sturdy integral metal catch
- Installation instructions
- Maximum load 200kg

"Premium service and ladder delivered promptly."



30634000 Deluxe Loft Ladder

The 30634000 2 section Deluxe sliding aluminium loft ladder has solid design and twin handrails for secure climbing. This sturdy and heavy duty ladder features a spring assisted pivot arm for smooth gliding when lowering or stowing the loft ladder. Suitable for heights up to 3.25m.

- Twin handrails for secure when climbing
- Spring assisted pivot arm for smooth gliding when lowering or stowing the ladder
- Solid design made from heavy duty aluminium profiles
- Deep and slip-resistant steps for comfort and security
- Ladder attaches to loft hatch for easier deployment
- Includes easy to follow instructions

Specifications

Minimum Loft Opening Required: 0.69m x 0.51m

Minimum Horizontal Loft Clearance: 1.6m

Minimum Vertical Loft Clearance:

Number of Sections:

Does It Include The Hatch?:











AUTOMATIC LOFT LADDERS

Zig Zag Junior Loft Ladder



The Zig Zag Junior stairway is manufactured from die cast aluminium components and is generally used as a commercial stairway with a load capacity of 200kgs per tread, 500kgs for the overall stairway unit. Offered without hatch and frame Heavy Duty Incorporates counter balance spring hinged to a plywood backing plate deep safe treads easy to operate optional telescopic handrail available.

Supplied and fitted from only £995.00 EXC VAT

- Maximum Floor to Ceiling height of 3390mm to b
- Mountina Headboard size 590mm wide x 200mm
- Tread Size: 350 x 140mm for stairways up to 11 treads and 300 x 140mm for 12 treads
- Load Capacity: 200kg
- Operating Pole Supplied

Have a loft light installed with your ladder for only £39.99



Piccolo Premium Concerting



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Manufactured from extruded aluminium and has a load capacity of 150kgs per tread, 350kgs for the overall stairway unit. Concertina ladders are an excellent product when space in the loft is limited.

Features include:

- Max Floor to Ceiling Height 2900mm
- Mounting Headboard size 395mm wide
- Tread Size: 330 x 80mm
- Load Capacity: 150kg
- Operating Pole Supplied
- Fits into the smallest of openings -600mm x 700mm minimum

Supplied and fitted from only £815.00 FXC VAT £978.00 INC VAT





Supplied and fitted from only £1380.00 EXC VAT £1150.00 INC VAT

Price based on 560mm x 1048mm ladder - floor-ceiling height 2.4m

Stira Semi-**Automatic Loft Ladder**

Our Semi-Automatic wooden loft ladder is a new option for simply and easily accessing the loft space in your home. It's the ideal choice for anyone looking for and easy to open, safe and durable timber loft access system, without the cost of a fully automatic system.

At Loft Shop, we have a wide range of wooden loft ladders to suit every home. However, with the click of a button the Stira Semi-Automatic loft ladder will automatically open the trap door, presenting a sturdy folded ladder to be unfolded off the door.

Features include:

- Remote control operated trapdoor
- Patented strength and design features
- · Strong, tight grain yellow pine ladder
- Insulated aluminium foil backed trap door
- High rated airtight seal (0.39M3/Hr @ 50 Pascal)

- A safe and robust loft ladder that is lastina over 30 years
- A simple, and safe loft access and egress solution
- The perfect solution for high ceilings (up to 4m)
- Range of sizes available
- No need for loft ladder poles
- No tricky locking mechanisms to struggle with (which often fail)
- A good option for senior citizens
- 10 year augrantee on loft ladder and parts
- Full range of spare parts available
- Independently tested to BS EN 14975
- Awarded the British Kitemark
- Quality handmade Irish loft ladders since 1982
- Manufactured in Dunmore, Co. Galway, Ireland









AUTOMATIC LOFT LADDERS

Fantozzi Electric Loft Ladder



The Loft Shop is absolutely delighted to be offering a new product to its vast range of loft ladders. The Fantozzi electric operated loft ladder. Complete with remote control one switch opens and closes this ladder beautifully.

- Manufactured from die-cast aluminium makes the steps very strong and sturdy
- Connected to a 230v supply via a plug supplied
- Supplied with remote control
- Flashing amber light as product opens
- Automatic stopping feature which enables the product to avoid obstacles in the way when in operation
- Many sizes available (see below)
- 2 telescopic handrails and two top exit grab rails supplied as standard
- Draught proof hatchbox and made from 1.2mm thick steel and measures 140mm deep.
- Hatch box allows to be installed into floor thicknesses up to 280mm
- Tested and certified to EN 14975

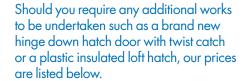
Supplied and fitted for only £2,887.33 EXC VAT £3.465.00 INC VAT

"Thank you loft shop for fitting my loft ladder today, Chris the fitter was great, and gave great advice on which ladder suited my loft thanks again"

Chris Panaviotopoulos







We can also offer a timber safety rail to go around the ladder opening as well as a new hatch opening or extension should you require one. Costs are listed below.



Manthorpe Loft Hatch

The plastic loft hatch is an ideal product to suit loft ladders like the Easiway, Spacemaker, Telesteps and some Concerting loft ladders. It is a great product to have your loft hatch door insulated

Supplied and Fitted for £145.00 EXC VAT £174.00 INC VAT



Timber Safety Rail / Balustrade

Ideal safety solution for the top of your timber loft ladder. Fits around the top of the ladder for added safety and security.

Supplied and Fitted for £129.00 EXC VAT £154.80 INC VAT



Additional Handrail (Timber Loft Ladder)

For added safety and security, add a second handrail to hold onto while climbing your loft ladder.

Supplied and Fitted for £45.00 EXC VAT £54.00 INC VAT



Roof Window Blinds

Variety of different blinds available for your roof window. From dimout to blackout and electrically operated.

Fitted for £37.50 EXC VAT (blind costs vary on window size) £45.00 INC VAT



MDF Loft Hatch

Fitted for £32.50 EXC VAT £39.00 INC VAT



Telescopic Handrail For The Zig Zag Concertina

For added safety and security, add 1 or 2 handrails to hold onto while climbing vour loft ladder.

£50.00 EXC VAT £60.00 INC VAT



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Create a New Opening and Extras	EXC VAT	INC VAT
New Opening – Plasterboard Ceiling	£120.00	£144.00
New Opening – Lath and Plaster Ceiling	£145.00	£174.00
Architrave to Opening	£45.00	£54.00
Lining to Opening	£45.00	£54.00







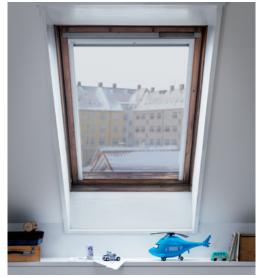




VELUX

Installed, repaired, serviced & replaced







Before

After

Visit our fitting of the week section at loftladderfitter.com to see our previous installations









Market leader in roof windows. Loft Shop are proud 5* Velux roof window installers and can be found on the Velux website. We supply and install, we repair and we replace Velux roof window. The Velux GGL roof window is exceptional quality.

There is also a massive range of other Velux roof windows you can have installed including the Velux Integra electrically operated roof window. Call us to discuss your requirements. Do not forget to check out past fittings at Fitting of the Week on our website loftladderfitter.com



Timber GGL Velux



White GGU Velux



New installation
Supplied and
fitted from only
£660.00 EXC VAT
£792.00 INC VAT

Replacement
Supplied and fitted from only
£724.00 exc vat
£868.80 inc vat

New installation
Supplied and
fitted from only
£719.00 EXC VAT
£862.80 INC VAT

Replacement
Supplied and fitted from only
£783.00 EXC VAT
£939.60 INC VAT





"Thank you Chris
for fitting the roof
window and loft
ladder. Very happy,
great advise and so
easy to chat to! Very
prompt! Thanks"

Maria Eduarda Sousa

Prices are based on 550 x 780 roof window, other sizes and prices available











SPECIAL OFFER!

OptiLight Roof Windows



Product code	Window size	PRICE INC VAT
RWOL0507	550 x 780	£505.00
RWOL0509	550 x 980	£590.00
RWOL0611	660 x 1180	£620.00
RWOL0709	780 x 980	£600.00
RWOL0711	780 x 1180	£620.00
RWOL0714	780 x 1400	£650.00
RWOL1111	1140 x 1180	£980.00
RWOL1309	1340 x 980	£1000.00

Centre pivoting timber double glazed roof window with aluminium cladding for installation into roofs 15–90 degrees from horizontal using standard Slate and Tile flashings. The Optilight roof window has 24mm double glazing (4mm toughened outer pane; 16mm special gas filled cavity and low E coated 4mm float glass inner pane).

- Achieves 1.1 W/m2K degrees centigrade through glazing and 1.5 W/m2k degrees centigrade through window
- Handle offers two venting positions
- External aluminium cladding polvester
- Sash rotates for cleaning exterior pane from inside roof space
- 7 standard sizes
- Can be installed from inside the roof space
- All timber on roof windows varnished

OptiLight

Supplied and fitted from only £420.83* EXC VAT £505.00*INC VAT





*Prices are based on 550 x 780 roof window, other sizes and prices available. Price and model may be subject to change.

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OptiLight Roof Window



OptiLight is the new brand on the roof window market, offering a high quality product at an affordable price. The modern technology of woodworking and preparation of raw materials, the quality control at every stage of the production process and quality tests carried out by independent laboratories are a guarantee of high quality in OptiLight roof windows.

Thanks to the applied industrial design of the metal cladding parts, the OptiLight gains a modern and attractive look

- Good quality centre pivoting wood roof window for use in roof slopes 15-90 degrees
- High quality wood
- Thermally insulated glazing unit
- Sash rotates through 180 degrees

OptiLight

3 Section Timber Folding Loft Ladder



*Price based on 550x1100 loft ladder and optilight roof window 550x780.

- This folding timber loft ladder is a fantastic product in our range. Unlike the standard 3 section timber loft ladder, this product has a double length handrail and a piston assisted ladder section.
- The double length handrail allows stable access onto the ladder from the very bottom of the product. The piston arm allows for a smooth operation with minimal effort. The springs on this ladder are so strong that the hatch does not need a catch to lock the door into place once the ladder is in the closed position, the door will simply hold itself shut. Features also include:
- **FAKRO**°

- Superb quality loft ladder
- Achieves Floor to ceiling between 2.3-2.8m
- Sections fold to fit within the length of the hatch
- Achieves U value of U = 1.1W/M²K
- Safe deep non-slip treads
- Hinged ladder sections: softwood and Handrail
- Insulated hatch cover
- Hatch frame
- Operating hardware and pole

Centre pivot timber roof window and 3 section folding timber loft ladder supplied and installed at the same time for only £999.00* INC VAT











ROOF WINDOWS

Fakro Roof Window



The Fakro centre pivot timber roof window with increased resistance to buralary with anti-burglary class P2A. Window is equipped with structural reinforcement.

- High quality centre pivot timber roof window for installation into roof slopes 15-80 degrees
- 20 Year Glazing Guarantee
- Knot Free Timber
- High Standard Finish
- U-Value 1.3W/M²K
- Great Prices

✓ FAKRO°

Supplied and fitted from only £660.00*EXC.VAT



Fakro uPVC Roof Window



This white Fakro roof window is a centre pivot window made from solid uPVC with a galvanized steel structure. The centre pivot Fakro roof window allows it to be fully opened and can be turned round to enable cleaning of the window from inside the room.

- Made of white (RAL 9010) multi-chamber PVC profiles strengthened from the inside with galvanized steel profiles.
- P2 safety double glazed unit. Toughened outer pane. Laminated inner pane.
- System of reinforced window structure topSafe.
- Operated by the handle positioned on the lower part of the window.
- Suitable for roof pitches between 15 and 90 degrees.
- 10 year warranty period.
- Window U-Value 1.2W/m2K.

FAKRO[®]

Supplied and fitted from only £690.00*EXC VAT

*Prices are based on 550 x 780 roof window, other sizes and prices available

ROOF WINDOW BLINDS

We provide roof window blinds for all makes of roof windows, Velux, Fakro Luctis, Rooflight, Keylite, Optilight windows. All we require is the unique code that is displayed on all roof windows to order the correct blind for you.













• We can offer total blackout blinds which provide total darkness in the

Choose from a range of 50 different

- room no matter what colour you choose • Our premium blackout blinds are made to suit all major roof window brands
- including Velux, Fakro, Roto, Rooflite, Keylite and Dakstra
- Easy fit 4 screw installation system
- Cord free Safe by Design as standard
- Brush seals create a barrier between the blackout blind and window frame blocking out light and heat and reducing heat loss
- Blinds from £31.75

As well as Blackout, we offer a Superb quality dimout blinds. Ideal for when you want to block light, but still allow some into the room.

Having trouble accessing the window as its to high up but you still need to block out the light we can offer Electric Solar blinds. Call us on 0208 551 5800 to order your blinds, once your blinds have arrived we can offer to install your blind for as little as £45.00















COVID-19: SAFETY FIRST

Price Promise

At Loft Shop we promise to be competitively priced. If you can find another loft ladder installation company providing lower prices for a supply and fit package of the same or equivalent loft ladder or roof window we will undertake to beat that price!*

Huge range

Loft Shop has a huge range of options available for loft ladders with everything from the most basic model to space saving 3 section timber ladders right up to the top of the range electric models. The options on roof windows are even more broad with several different brands available including Velux, Fakro, Optilight available in timber, PVC or even electric models. Loft Shop also sells all the accessories you might expect such as roof window blinds in hundreds of different sizes and colours.



Professional service

Loft Shop have been fitting loft ladders longer than anyone else. All Loft Shops fitters work in uniform and will arrive in a fully liveried van. Loft Shop fitters are Velux trained and Loft Shop is a Certified Velux Installer.



Try before you buy at the Loft Shop show room

Unlike most loft ladder and roof window installers Loft Shop has a show room in Beehive Lane, Ilford where you can go and see our loft ladders and roof windows on display. Not only that, you can try the ladders and roof windows in situ while taking advice from our expert sales staff. You can even book an appointment there and then and consult the fitting diary in real time.

Don't just take our word for it...

Loft Shop has been a Checkatrade partner for many years and throughout the brochure are just some of the reviews left by our many tens of thousands of happy customers.



The health and safety of customers and staff is of paramount importance to The Loft Shop (Kaysted Ltd). Essential to this is that Loft Shop continues to follow the government's advice to ensure that all parties remain safe when working in a customer's home.

Below is an easy to follow set of bullet points which both Loft Shop and our customers must abide by when we undertake work in a customer's home. By accepting this appointment for loft work to be done in your home you agree to the following points:

These bullet points reflect the advice given at www.gov.uk 'Working safely during Covid19' Section 3.2.

- If you or any of your household have any type of symptoms of Covid19 you must advise Loft Shop by calling 0208 5515800. The installation will either be cancelled or re-arranged.
- Loft Shop reserves the right to cancel an installation at any stage if those working in your home do not feel it is safe. For example, if they are under the impression that a customer is suffering from the symptoms of Covid19 they have the right to leave the house immediately and the installation will not take place until it is safe to do so.
- All customers must make sure a 2m distance is kept from those working. If you as a customer feel this is not possible you must please advise us immediately and discuss this prior to your installation by calling 0208 5515800.

- All customers where possible must leave all internal doors open to minimise contact with door handles.
- All customers must identify busy areas across the household where people travel to, from or through, for example, stairs and corridors, and minimising movement within these areas. Where possible our fitting team will attempt to mark a 2m exclusion zone around the working area.
- The fitter must not accept any food or drink from you. Please do not offer it.
- Loft Shop will try where possible to limit the number of workers within a confined space to maintain social distancing.
- Loft Shop will use a fixed pairing system if people have to work in close proximity.
 For example, during two-person assembly or installation.
- Our installation staff will wear relevant PPE.
 Although face masks may be worn at all times, this will only be necessary when and if social distancing cannot be observed.

The governments current advice is to 'Stay alert' and obviously common sense must be observed by all parties when Loft Shop is working within your home. It is very much a two way agreement and all parties must be happy for any installation to go ahead. Once again if you wish to discuss this further or any of the points above please call us PRIOR to your installation date on 0208 551 5800.

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^{*}Formal quote must be provided on the companies letterhead

TERMS & CONDITIONS

Our loft hatch cover pushes upwards, what would happen here?

We would endeavour to hinge down your existing cover/door and put a twist catch on it which is operable via a pole; this is part of the installation service (for loft ladders going into existing openings). However if your cover/door is too heavy or too thick for the hinges, we would install a new door, cut to size there and then at an additional cost of only £39 INC VAT.

How do I get the loft ladder down?

All loft ladders are supplied with a pole designed for that product in order to provide a smooth and easy operation of the loft ladder. Your fitter would demonstrate how to use the product prior to his departure.

How do I decide on the best product for gaining access to the loft space?

Safe, convenient access to a loft is a must and there is a wide range of loft ladders to choose from, with varying prices. They range from a basic aluminium ladder (supplied and fitted from only £99 plus VAT) through to space saving concertina/scissor and timber folding loft ladders. The timber loft ladders come complete with timber frame, door, operating pole, handrail and, with deep wide treads that offer a sturdy and attractive alternative for safe and easy access. As the timber loft ladders come complete with their own hatch and frame, they provide brilliant insulation and a larger hatch is an advantage as it allows easy access for large items.

Does having a timber loft ladder mean a bigger hole has to be cut?

Yes, you would need a bigger hole cut, but do not worry, the prices quoted include doing this work too. We would take care of all this. Dust sheets will be put down and we would tidy up any mess prior to departure. If you refer to our terms and conditions, you can see all the information you need with regard to this service.

If you had to cut into our ceiling, would you decorate/make good afterwards?

All Loft Shop work will be completed to our high standards however our work does not include decorating or making good after the installation for which you would need another trade.

Do I need planning permission for a roof window?

Generally you would not need planning permission; however we would always suggest that you speak to your local building control or council.

How do we pay?

If you are having a basic stock product fitted, we would require payment when the job has been completed and the fitter has demonstrated the product.

However, if we have surveyed for a timber loft ladder or roof window to be installed at a later date, then full payment of the product is required with the balance of the labour cost to be paid on completion of the works when the fitter has demonstrated the product.

Your fitting!

The Loft Shop aims to provide the highest level of customer service possible. To achieve this there are a number of things that we need to make you aware of before your fitting takes place. Please see the terms and conditions below.

Planning Permission

Planning permission is not generally required to install a roof window, but it is considered best practice to consult your local council. It is not generally necessary to consult your building control for a loft ladder. If we carry out work for you installing either a roof window or a loft ladder we shall assume that you have obtained the necessary permission for the work from your local planning office.

Cancellation of Appointments

Loft Shop reserves the right to cancel and or reschedule your appointment due to any unforeseen circumstances.

Should you wish to cancel or reschedule your appointment, please inform us as soon as possible.

Safety

The most important part of the installation process is to ensure the safety of everyone involved.

Please try to ensure that you follow the points below.

It is important to ensure that the area immediately below the loft hatch is kept clear at all times

The area inside the loft must be cleared of all objects around where the loft product will be fitted. If you have loft flooring, where possible around the loft hatch please lift floorboards so that the fitter may conduct his initial survey thoroughly.

Please ensure that the fitter has access to an electrical socket for the possibility of using tools, or for providing light.

Please ensure that there is someone in attendance while the fitter is on your property, and that someone is there for your entire allocated time slot. The fitter must keep to a schedule for other customers, so it is important that there is someone there on his arrival

Please do not touch any of the fitter's equipment, including ladders unless the fitter has given permission e.g. he has completed the installation of the product, and now deems it fit for use.

Three section timber ladders or hatch alterations.

Certain ladders for various reasons require hatch alterations to be made. In many cases you may have what is known as a 'Lathe and plaster' ceiling (a traditional way of covering ceilings in use until the 1950's). When cutting these types of ceilings, there is often a certain amount of crumbling that can occur, and often other parts of the ceiling can come down. We therefore must make you aware of this possibility before work commences, although in most cases this will not happen. We must emphasise that the fitter will take the utmost care but The Loft Shop cannot be responsible for such damage.

We do not offer painting or plastering so please arrange separately

When cutting these ceilings, a lot of thick dust can be created. Although we will endeavour to cover as much of the area below the hatch with dust sheets as possible, we must warn you that the dust is particularly thick, and can spread over a wider area than that covered.

Making Good

When we have to undertake work which involves enlarging openings (loft hatch or roof window) and cutting into plasterboard, we will always endeavour to ensure minimal remedial work such as plastering (making good) is required. However should any making good work be required after the installation has taken place, you will require another contractor to undertake such works. Our quote does not include anything for such work that we do not carry out.

MDF hatches

Often, when installing certain types of ladder, especially the Spacemaker and Easiway ladders we adjust your existing hatch so that it swings down, and becomes lockable. Occasionally, mainly due to the existing hatch being of poor quality material, a new MDF hatch becomes necessary. In these circumstances a new MDF hatch will be fitted at an extra cost of £39.00 (inc VAT)

Parking Preparations

To ensure a quicker installation time, we would ask you to make some preparations for the fitter to be able to park his van on or near your property. The fitter may need timber, and other materials and tools readily accessible to him in order to complete your installation, and therefore the nearer he is to his van, the easier this becomes. Please advise us prior to installation of any problems associated with parking near to your property, equally if you live within a permit zone, please could you provide the necessary parking vouchers.

Paymen

It is important that payment is completed immediately after the installation has taken place. Please make sure that you have the appropriate means to pay for the installation. The fitter can accept cheques (payable to Kaysted Ltd (with guarantee card) Switch/Delta, and all major credit cards.

The fitter is not authorised to accept cash for security reasons. Should you wish to pay by cash, please go to your local Loft Shop stating your name and job number and complete your cash payment. Cash payments must be made in full prior to your fitting date.

Product Guarantee

Each manufacturer/supplier will offer different guarantee period. Your product would be subject to the manufacturer's warranty. Our labour work is guaranteed for 12 months from the date of installation; any works we need to carry out whether parts are free of charge or not will be subject to our current hourly rate.

For our full Terms and Conditions please go to our website www.loftshop.co.uk and look under Terms and Conditions



















Eastern Avenue Gants Hill Ilford IG4 5DR 0208 551 5800

loftladderfitter.com loftshop.co.uk Opening hours Monday – Friday 8am – 5pm Saturday 8am – 12noon